

Customer Grievance Redressal Mechanism

Customer Complaint Channel

Head Office

Written / Oral / Email

Toll Free Number

18002333400 (10.00 AM to 6.00 PM)

Branch

Written / Oral / Email

First Level Escalation

Digital Channels and Other

Product Name	Email Id	Contact Number
ATM / POS / ECOM	atmsupport@akolajanata.bank.in	9922960103
UPI	upi@akolajanata.bank.in	0724-2430012 Ext -616
IMPS / Mobile Banking	mobilesupport@akolajanata.bank.in	0724-2430012 Ext -659
NACH	nach@akolajanata.bank.in	0724-2430012 Ext -616
CTS	ctscell@akolajanata.bank.in	9822698920
Internet Banking	ib@akolajanata.bank.in	9922962763
NEFT / RTGS	rtgsneftops@akolajanata.bank.in	9822698202
Share	share@akolajanata.bank.in	0724-2430012 Ext -614
Loan	a.holoan@akolajanata.bank.in	0724-2430012 Ext -637

Branches

Branch Name	Email Id	Contact Number
Main Br	mainbranch@akolajanata.bank.in	9922673173
Malegaon	malegaon@akolajanata.bank.in	9881908720
Risod	risod@akolajanata.bank.in	9850954765
Washim	washim@akolajanata.bank.in	9822698206
Mangrulpir	mangrulpir@akolajanata.bank.in	9881908718
Karanja	karanja@akolajanata.bank.in	9850209261
Telhara	telhara@akolajanata.bank.in	9850209239
Tajnapeth	tajnapeth@akolajanata.bank.in	9850209255
TapdianNagar	tapdianagar@akolajanata.bank.in	9850209256
Gorakshan Road	gorakshanroad@akolajanata.bank.in	9850209257
Murtizapur	murtizapur@akolajanata.bank.in	9850209263
Akot	akot@akolajanata.bank.in	9822698208
Shirpur	shirpur@akolajanata.bank.in	9922960168
Manora	manora@akolajanata.bank.in	9922960167
Amravati	amravati@akolajanata.bank.in	9822698209
Khamgaon	khamgaon@akolajanata.bank.in	9822698210
Old City	oldcity@akolajanata.bank.in	9850209258
Jalgaon	jalgaon@akolajanata.bank.in	9822698212
Yavatmal	yavatmal@akolajanata.bank.in	9822698213
Nagpur	nagpur@akolajanata.bank.in	9822698220
Digras	digras@akolajanata.bank.in	9850209240
Malkapur Raad	malkapurraad@akolajanata.bank.in	9850209259
Akot Road	akotroad@akolajanata.bank.in	9850209260
Malkapur	malkapur@akolajanata.bank.in	9822698214
Parbhani	parbhani@akolajanata.bank.in	9822698215
Nanded	nanded@akolajanata.bank.in	9822698216
Kalbadevi	kalbadevi@akolajanata.bank.in	9869286877
Paratwada	paratwada@akolajanata.bank.in	9850209262
Chandur Rly	chandurrlly@akolajanata.bank.in	9850209241
Aurangabad	aurangabad@akolajanata.bank.in	9822698203
Pusad	pusad@akolajanata.bank.in	9822698204
Burhanpur	burhanpur@akolajanata.bank.in	9826157901
Indore	indore@akolajanata.bank.in	9827622521
Nashik	nashik@akolajanata.bank.in	9552541941
Lonar	lonar@akolajanata.bank.in	9822690276
Shelu Bazar	shelubazar@akolajanata.bank.in	9850206158
Sindhi Camp	sindhicamp@akolajanata.bank.in	9822698013

Second Level Escalation

Name	Email- Id	Contact Number
Mr. Vijay B. Agrawal - GM (Loan)	vijay.agrawal@akolajanata.bank.in	9822698217
Mr. Milind S. Bujone - AGM (IT-Technical)	milind.bujone@akolajanata.bank.in	9822468024
Mr. Yogesh V. Shandilya - AGM (IT - Operational)	yogesh.shandilya@akolajanata.bank.in	9822698218